

SolarWinds Breach

SolarWinds Case Study with Packet Analysis Exhibits

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Wireshark Developer and User Conference • San Diego, CA • June 10-15

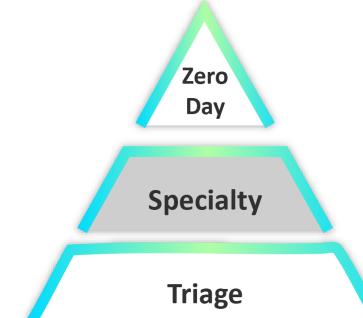
Course PDF https://Cogent.Management/SharkFestSolarWinds



SolarWinds – Security Breach Analysis

Eleven evading steps to compromise 8-part series Anatomy of a Massive Breach

Security Analysis Hierarchy



Fundamental Discriminations Who What When Where Why

SolarWinds Breach 5 W's

Who	Criminals using IP DNS Name: avmsvmcloud.com Microsoft Cloud Server IP 20.140.0.1 Nameserver: sunburst-ns-b. sinkhole.shadowserverorg (as seen 12/22/20).
What	Ongoing access to intellectual property, finance, commerce, and defense information.
When	Trojan placed, waiting two weeks, criminals enter.
Where	Inside SolarWinds Orion Owning Victims Entire Enterprise.
Why	Surveillance to exfiltrate ongoing vital information gaining defense and economic opportunity over the United States.



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Anatomy of a Massive Data Breach

Part 1

SolarWinds Software



SolarWinds is monitoring software that does not itself hold high value data



Requires all access to customer security credentials to firewalls, SQL servers, workstations and routers for deep internal monitoring



Due to all access pass, it is an excellent back door to exploit secured information if breached

Eleven Steps to Breach – part 1

SolarWinds 11 Breach Steps



Criminals insert Rogue code disguised as a general software update

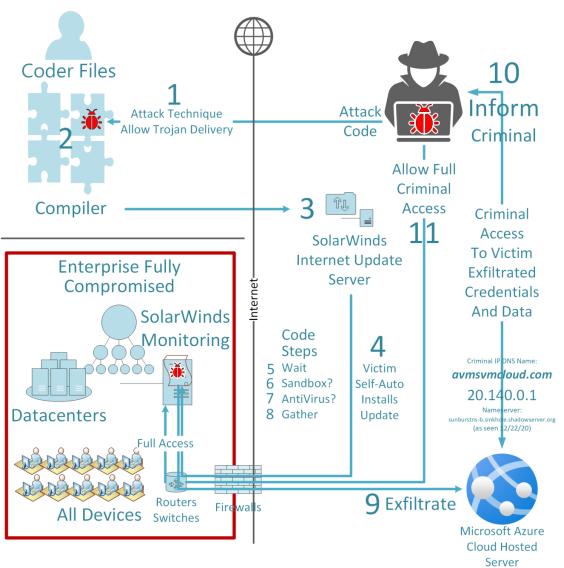


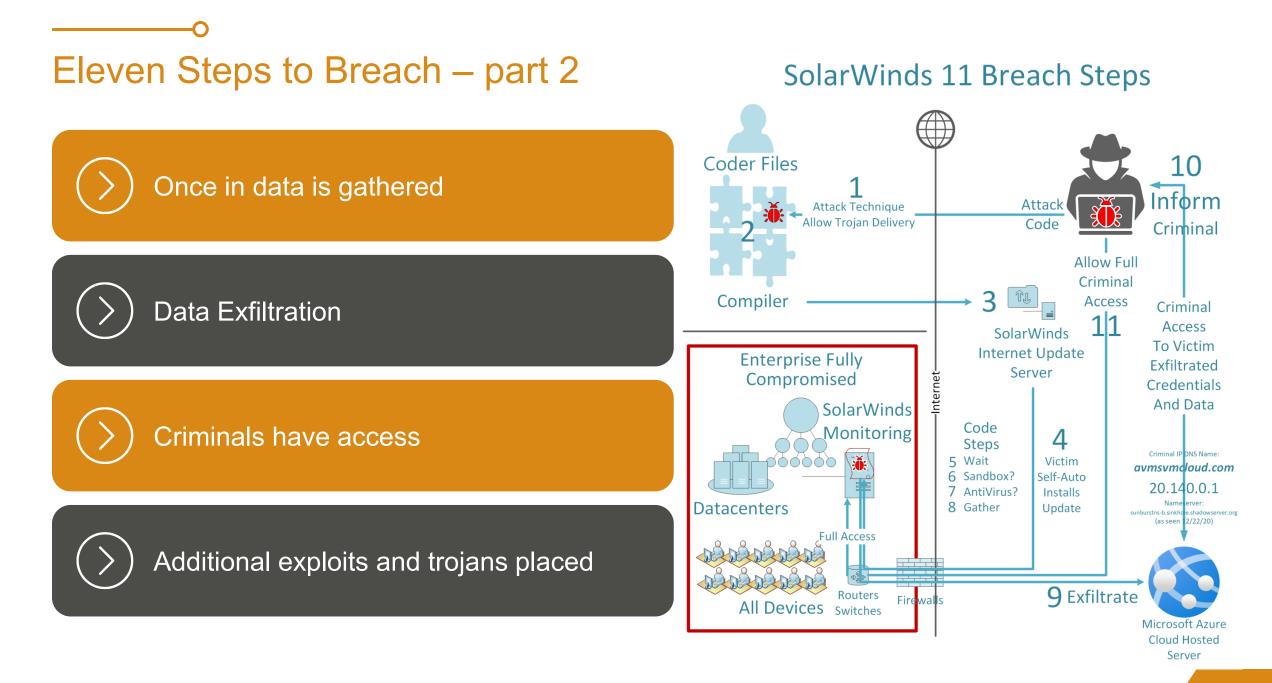
Get the code directly into the general victim's server

Latency in release to avoid detection



Avoid detection hiding the breach

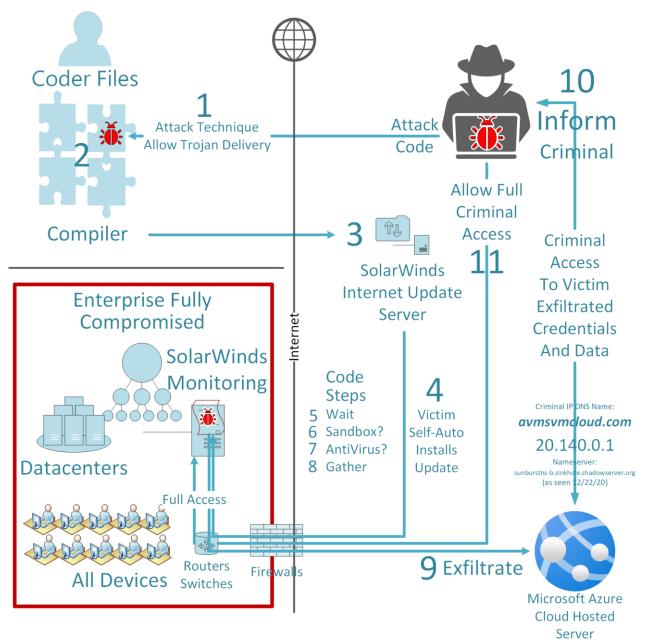




Anatomy of a Massive Breach



SolarWinds 11 Breach Steps



Danger of Direct Internet Updates

Part 2

Danger of Direct Internet Updates



Currently companies

- Depend on "certification by brand security"
- Consider firewalls as high security
- Air gapping not a practiced security method

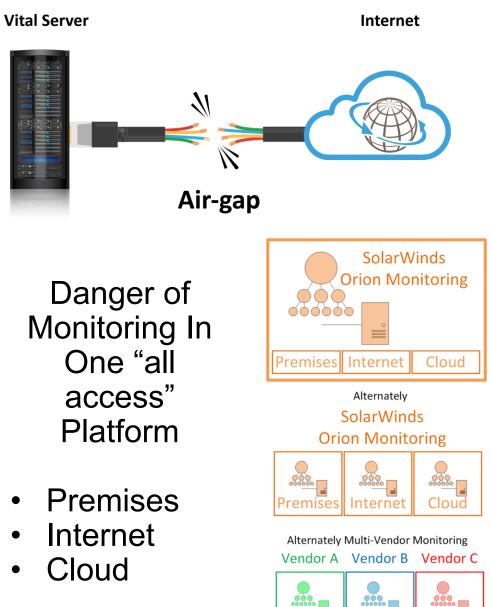


Brand's keep Internet access wide open to allow automatic direct updates making work easy, but insecure



Direct Internet access was a vital part for the rogue code that breached SolarWinds software "Automatic Internet updates are akin to having your coffee maker automatically add cream and sugar"

Danger of Direct Internet Updates



Reasons Internet Access May Have Allowed SolarWinds Attack

Victims would not have been able to directly download the update, automatically or otherwise. If an internal Update Server was used, increased scrutiny may have prevented placement on an internal hardened Update Server.

Criminals may have used a backchannel from SolarWinds Internet

Update to reach back into the Coder's compiler files allowing Trojan code to be placed. Simply reversing direction, the Coder used to place

a file on the Internet for download might have been the path for reverse

ng 2



insertion.

1

Trojan code may have failed its DNS lookup Sandbox test to Api.solarwinds.com. A Vital Server should not have access to External Internet DNS, it should resolve to an internal DNS server maintained to include mission critical records and exclude known risky Internet-wide DNS records which may have stopped access to the amsvmcloud.com criminal DNS entry. Notice the DNS Nameserver's name.



5

Cloud

Internet

Premises

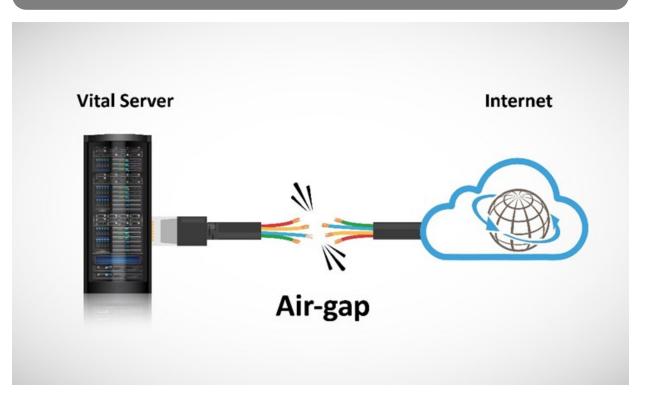
If the Sandbox test included a communications access check to reach api.solarwinds.com before launching attack, it would have failed.

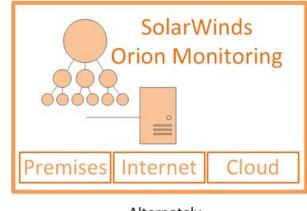


Reducing Risk of Internet Updates and Centralized Monitoring

Enterprise solutions for Air-gapping

- Windows Security Update Server (WSUS)
- System Control Update Centre (SCUC)
- Internal network patch manager product by SolarWinds





Alternately **SolarWinds Orion Monitoring** Internet Cloud

Alternately Multi-Vendor Monitoring Vendor A Vendor B Vendor C

Premises



Four Communications Perspectives of a Vital Server

Part 3

Multiple Directional Perspectives

Internet Protocol IP Address Range Definition and Usage Chart

A, B, or C Public Internet Addresses Can Be Used By Anyone – Considered Dangerous To Communicate with Unaware.

Class	Usage	IP Address Range
٨	Public Internet	1.000.000.000 - 126.255.255.255
A	Host Loopback	127.000.000.000 - 127.255.255.255
В	Public Internet	128.000.000.000 - 191.255.255.255
с	Public Internet	192.000.000.000 - 223.255.255.255
A RFC 1918	Private Internal	10.000.000.000 - 10.255.255.255
B RFC 1918	Private Internal	172.016.000.000 - 172.031.255.255
C RFC 1918	Private Internal	192.168.000.000 - 192.168.255.255
D	Multicast	224.000.000.000 - 239.255.255.255
Other	Experimental	240.000.000.000 +
Broadcast	All As Defined	255.255.255.255



There are 4 perspectives that require evaluation to identify security threats

Four Communications Perspectives of a Vital Server

Building in security control protocols into to each aspect can decrease the likelihood of a breach

Priority The Four Security Perspectives



Incoming – Most critical decisions are Who and What applications from the public Internet will we allow to "initiate" sessions in to private vital servers.



Outgoing – Who and What applications from private network devices allowed to "initiate" sessions to public Internet devices.

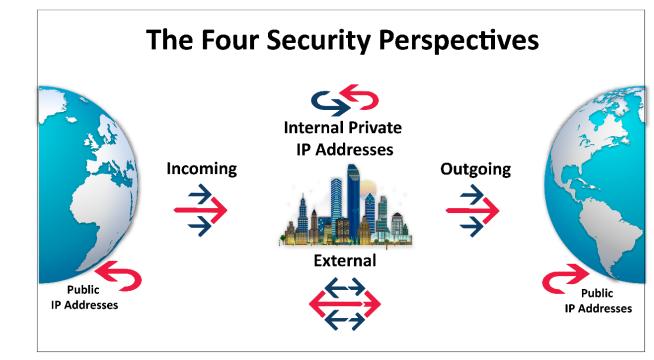


External – Who and What applications will be allowed to initiate from or to public devices on the Internet (often proxied through a Firewall). Helpful monitoring VPN connections from SolarWinds criminals or (remote user pandemic accounts).



Internal - Last are Who and What internal private addresses (RFC Private addresses) may initiate and receive communication sessions between internal private addresses. Private to private.

Multiple Directional Attacks used in the SolarWinds Breach



Limitations should be introduced to disrupt criminal vectors at each stage that SolarWinds attack software infiltrated

SolarWinds Attack Used Multiple Directional Attack Vectors

- Public Criminal to Private SW Victim allowed placing the Trojan Code.
- Private SolarWinds pushing Trojan Code Update to SolarWinds Public Internet Update Server.
- Private SW Victims directly accessing Public Domain Name Service DNS Internet Servers instead of hardened filtered Private DNS Servers to acquire DNS Address on the Internet checking for: api.solarwinds.com IP Address.
- Private Victims SolarWinds server DNS Address query for avmsvmcloud.com from a questionable DNS Nameserver: sunburst-nsb.sinkhole.shadowserver.org (as observed 12/20/2020) may have been avoided by better DNS Security filtering.



Private Inside SW Sever access to any Internet IP Address without whitelist or distance limits.



Private Inside SW Server access to any internal device without IP or Port whitelist or packet distance limitation.

Four Communications Perspectives of a Vital Server

SolarWinds Attack Used Multiple Directional Attack Vectors

Public Criminal to Private SW Victim allowed placing the Trojan Code.

2

3

5

6

Private SolarWinds pushing Trojan Code Update to SolarWinds Public Internet Update Server.

Private SW Victims directly accessing Public Domain Name Service DNS Internet Servers instead of hardened filtered Private DNS Servers to acquire DNS Address on the Internet checking for: api.solarwinds.com IP Address.

Private Victims SolarWinds server DNS Address query for avmsvmcloud.com from a questionable DNS Nameserver: sunburst-nsb.sinkhole.shadowserver.org (as observed 12/20/2020) may have been avoided by better DNS Security filtering.

Private Inside SW Sever access to any Internet IP Address without whitelist or distance limits.

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Internet Protocol IP Address

Range Definition and Usage Chart

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A RFC 1918	Private Internal	10.000.000.000 - 10.255.255.255
B RFC 1918	Private Internal	172.016.000.000 - 172.031.255.255
C RFC 1918	Private Internal	192.168.000.000 - 192.168.255.255
D	Multicast	224.000.000.000 - 239.255.255.255
Other	Experimental	240.000.000.000 +
Broadcast	All As Defined	255.255.255.255

Incoming Traffic

Incoming, the most dangerous direction. What can get through your firewall to your vital servers? If volume exploited it can create a denial of service of your Internet, Firewall, Network and Vital Servers.



Internet Devices

Internal Devices



Outgoing Traffic

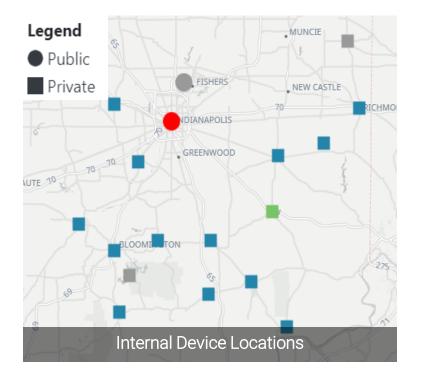
Outgoing, sessions initiated from trusted inside - can return like a boomerang, with Phish, Ransomware and other viral media. Today's traffic is encrypted – you can't see it until it's too late.





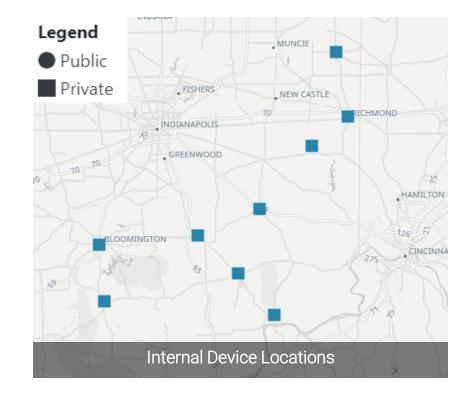
Internal Private Traffic

Once Ransomware, Phish is inside – it replicates on your internal network. Seeing a user machine or a server suddenly communicate with many others, or massive traffic provides the clues to shut it down.



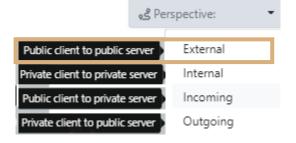






Public Facing to Internet

External traffic to your VPN's from foreign or suspect locations means compromised user credentials are loose – don't depend on finding them on the Dark Web before they are used! Watch VPN sources.





Vital Server Communication Vetting 5W's

Part 4

Vetting Server Communication

Manage Security access to or from a vital server

Develop a baseline

Availability of an interactive map and filterable matrix to filter on IP, Port, ASN# Require data owner and platform admin collaboration to Vet anonymous communication

Know DNS, Port and IP address DataTravel True Zero-Trust

Access to business-as-usual information increases likelihood of a breach

Vital Server Communication Vetting 5 W's

The 5 W's of Security Analysis

Process	Question	Across The Four Perspectives
1	Who?	Both Communicating Pair IP, DNS, Reverse DNS, ASN,
2	What?	Application Ports, Anonymous Proxy, TOR, GDPR
3	When?	Day, Time, Frequency of Occurrence
4	Where?	GeoIP Location, Building, Floor, Cubical, Row, Column, Rack
5	Why?	Reason to Allow or Deny Communications

Actual SolarWinds Breach Exfiltration Host 5 W's Security Research Provided from Tool at Right.

X

Who:

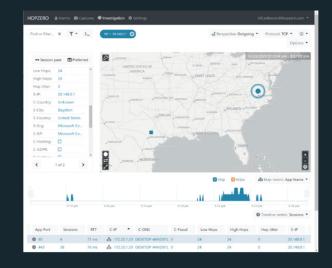
Criminals using IP DNS Name: avmsvmcloud.com Microsoft Cloud Hosted Server IP Address 20.140.0.1 Autonomous System Number ASN: 8070, ASN Name: Microsoft-Corp-Msn-ASN Criminal Nameserver: sunburst-ns-b.sinkhole.shadowserver.org

What:

Data Exfiltration on HTTPS TCP Port 443 Client Server Bytes C-Bytes 43429 S-Bytes 32076 (example session) TCP Sessions: 38 Slow speed 1927 – 2609 bps Risk Scores: Disabled for this test Criminal ongoing access to intellectual property, finance, commerce, and defense information

When:

Trojan placed, waited two weeks, gather credential data Exfiltration Date: Dec 23, 2020 at 9:12:04PM CST (example)



Where:

Server Responder Microsoft Azure Datacenter Boydton VA Client Request Inside SolarWinds-Victims Entire Enterprise (Example: Austin Texas, Steiner Ranch, St. Address Redacted) Distance: 24 Network Router Hops away, no Hop Jitter Round Trip Time RTT: 76ms

Why:

Surveillance to exfiltrate ongoing vital information gaining defense and economic opportunity over the United States

-	Research Tool
Duration:	133171
S-AS:	8070
S-ASOrg:	MICROSOFT-CORP-M
S-Type:	business
C-bps:	2609
S-bps:	1927
C-Bytes:	43429
S-Bytes:	32076
Data:	Z
App Name:	https
App Port:	443
Sessions:	38
RTT:	76
C-IP:	器 172.20.1.29
C-DNS:	DESKTOP-44NO81L
C-Fraud:	0
Low Hops:	24
High Hops:	24
Hop Jitter:	0
S-IP:	20.140.0.1
S-City:	Boydton
S-Country:	United States
S-Org:	Microsoft Corporation
S-ISP:	Microsoft Corporation
C-Hosting:	
C-GDPR:	
S-Hosting:	
S-EU:	
C-AnonVPN:	
C-LegitProxy:	
C-PublicProxy:	
C-TOR:	
Risk Score:	0
Client Flags:	UAPRSF

Vital Server Communication Vetting 5 W's

Application	Port Number
HTTP	80
HTTPS	443
Oracle SQL	1225
Microsoft SQL	1433

Mission Critical Session Vetting Form

Client (Initiator) IP A	10.10.10.1 SolarWinds.local		Server (Responder) IP B	20.14 avsvmclo	
Directional Priority	5W's Who	What	When	Where	Why
Incoming No					
Incoming Yes	Azure Hosted NOT SolarWinds Owned	80/443 Orion Improvement Program	Anytime 24x7	Boydton VA Microsoft Hosting	OIP FAIL TO VET Not SolarWinds Azure!

URL's *https://3mu76044hgf7shjf.appsync-api.eu-west-1.avsvmcloud.com /swip/upd/Orion.Wireless.xml *https://3mu76044hgf7shjf.appsync-api.us-east-2.avsvmcloud.com /pki/crl/492-ca.crl *https://3mu76044hgf7shjf.appsync-api.us-east-1.avsvmcloud.com/fonts/woff/6047-freefont-ExtraBold.woff2

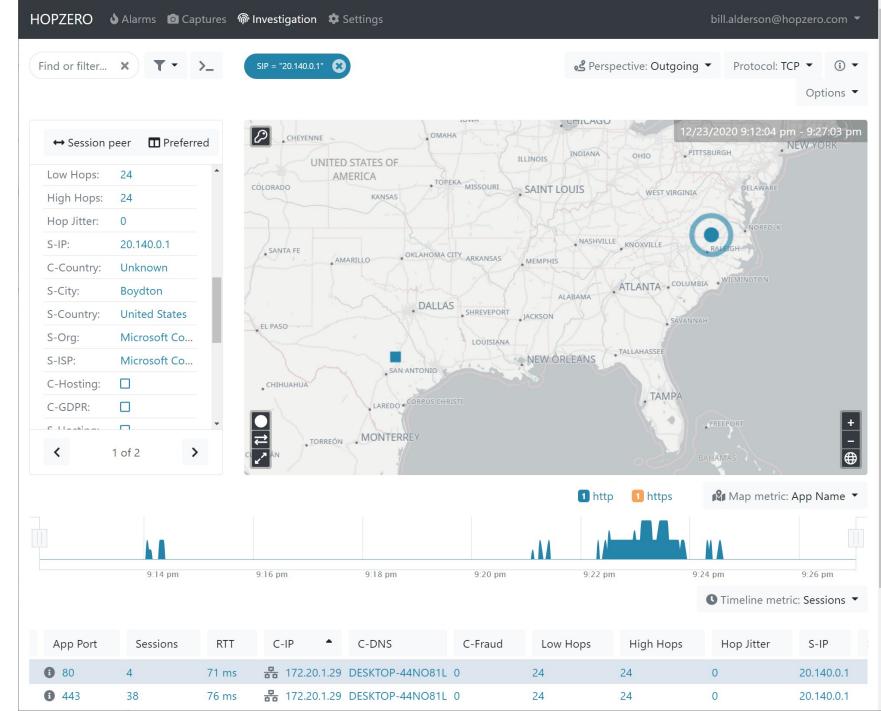
Internal No			
External No			

Vetting and Exterminating Entrenched Criminals

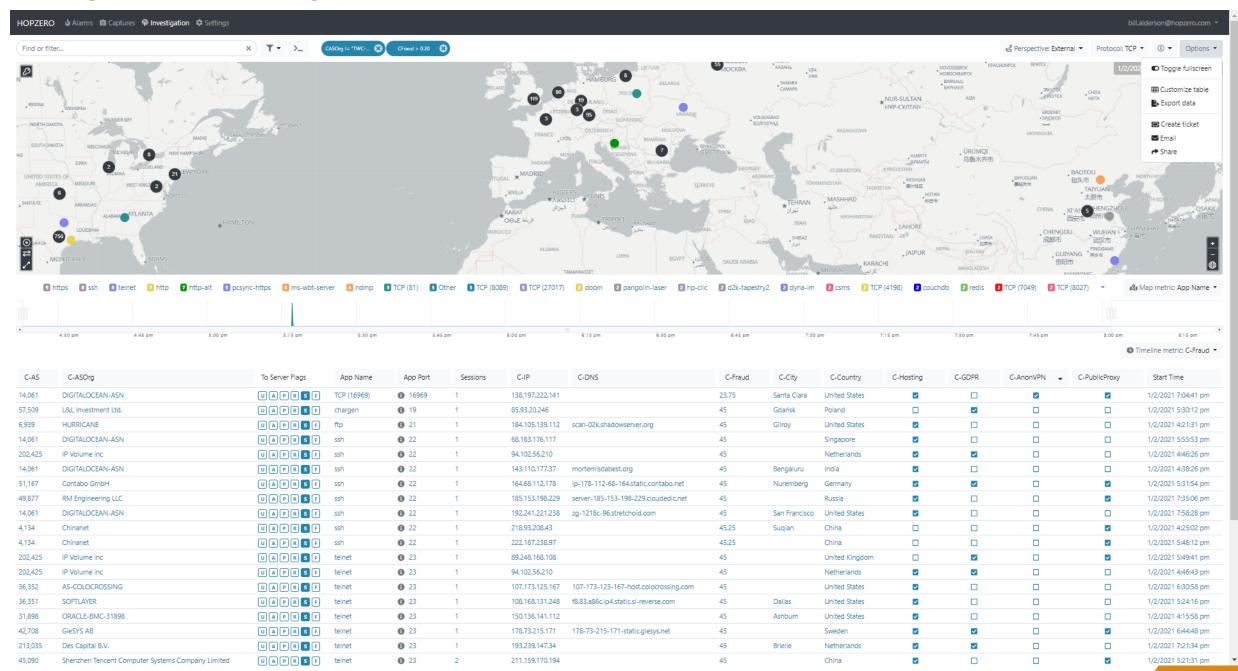
Powerful Sensory Analysis of Where Data Is Traveling

Detailed Matrix of Communications Security Details

Both Internet GeoIP and Internal RFC 1918 Address Visualization Mapping of Private and Public IP's



Vetting and Exterminating Entrenched Criminals



Software Improvement Program – An Inside Job?

Some Inside Job Considerations

1

3

Impossible to Know Intimate Information

File names of compiling file components.

File directory names.

Network location of files.

Server name where files located.

Security credentials to access and add files.

Internal SolarWinds compiling steps and resultant file package destinations. Where files are moved along the steps to SolarWinds Update Server on Internet. SolarWinds Internal Processes Updates Utilize.

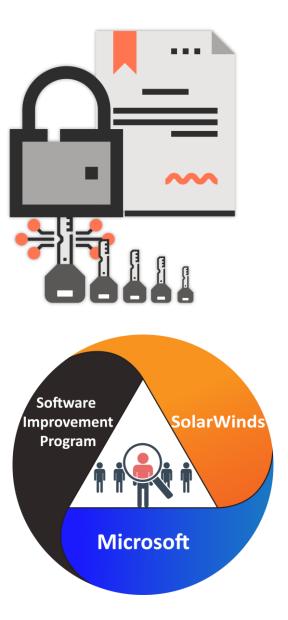
Commonly Available Information

Standard Microsoft or Dev Kit compiling file default locations Software Improvement Program Dev Products and Service Companies Standard File directory names Previous SolarWinds Update directory and filenames

Intimate Information Found or Guessed

Previous undiscovered SolarWinds breaches. Previous unreported SolarWinds breaches. Included in SolarWinds RFQ for OIP/SIP Developers. Microsoft Developer Training Documentation and Examples Names

Criminals Create Authentic Certificates Reusing Keys & Tokens



5W's for Vetting of Vital Server Communications

?

Setting up vetting of the vital server communication based on the 5 W's process will ensure clear understanding of required access

The 5 W's of Security Analysis **Across The Four Perspectives** Question Process Both Communicating Pair IP, DNS, Reverse Who? 1 DNS, ASN, Application Ports, Anonymous Proxy, TOR, What? 2 **GDPR** Day, Time, Frequency of Occurrence When? 3 GeoIP Location, Building, Floor, Cubical, Where? 4 Row, Column, Rack Why? 5 Reason to Allow or Deny Communications

Evaluation of Server communication

Who?	Communication between IP of SQL Server and Middleware server	IP SolarWinds Server and DNS amsvmcloud.com resolve 20.140.0.1 a Microsoft Hosted Server by DNS Nameserver sunburst-ns-b-sinkhole
Where?	In the Datacenter	In the Datacenter but not to anywhere
When?	24 hours as developer flow diagram specifies	Anytime
	Using Oracle Port 1525	Port HTTP 443 or HTTP 80
What?		POIL HTTP 443 OF HTTP 80
What? Why?	Database to Middleware/Web server	Bogus DNS Name, resolved by a Bogus DNS Nameserver to a Paid Microsoft Hosting Service IP address

Software Improvement Program – An Inside Job?

Part 5





SolarWinds development may have used 3rd party Dev kit



SolarWinds benefitted through collection of customer information from Software Improvement programs (SIP)



Who would they reveal internal information to

- Programmers change jobs often and/or freelance outside
- Hiring of freelancers for process development

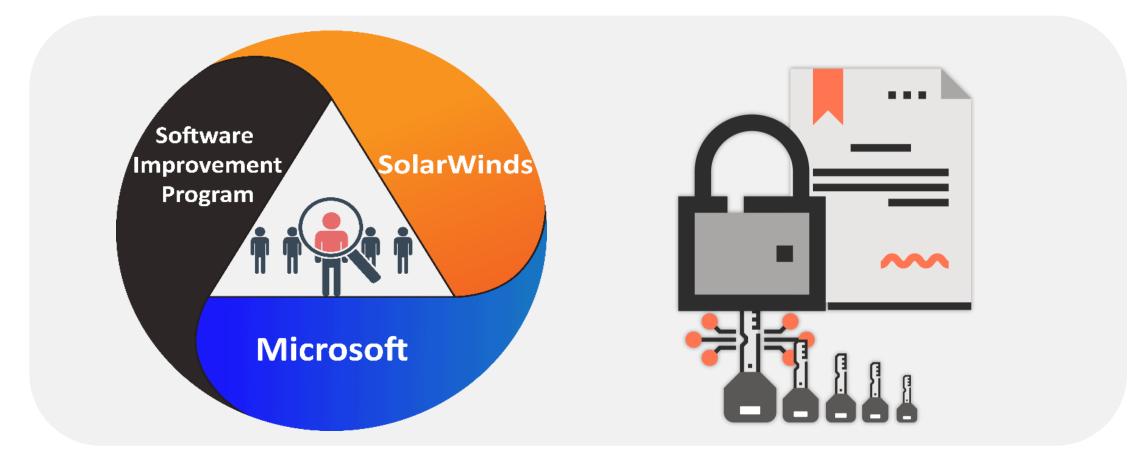


Controls for internal and outsourced employees are limited

Impossible to Access Information

Impossible to Know Intimate information	More available information	Ways Intimate information may have been guessed or found
 File names of compiling file components File directory names Network location of files Server name where files located Security credentials to access and add files Internal SolarWinds compiling steps and resultant file package destinations Where files are moved along the steps to SolarWinds Update Server on Internet SolarWinds Internal Processes Updates Utilize 	 Standard compiling file default locations Standard File directory names Previous SolarWinds Update directory and filenames 	 Previous undiscovered SolarWinds breaches Previous unreported SolarWinds breaches Employees, contractors, companies receiving development SolarWinds RFQ for OIP/SIP Developers Microsoft Developer Training Documentation and Examples names used.

Who might have helped criminals? How Inside Information was used





Inside information was used to create authentic certificates that later are reused by criminals for gaining access to other information the tokens allow

Vetting and Exterminating Entrenched Criminals

Part 6

Vetting Bulk Sessions - Exterminating Entrenched Criminals

Once the system has been infiltrated the following steps need to be followed to prevent further breach



Record and log actual network communication sessions "on the wire" as criminals expunge their log activity



Use tools that identify the running program executable responsible for spawning each network session. MS-NetMon is a good tool for secondary investigation

2

Look for suspicious incomplete and partial TCP/IP communications session attempts



From a server owned by your organization, most encrypted sessions can be decrypted by using your private encryption certificate in a specially configured analysis tool



Regularly spot check persistent continued communication attempts occurring on the outside of the Firewall that now may be denied by changes after the breach



Its not possible to decrypt sessions to external devices that use an external (or criminal) owned private certificate to encrypt the session. In this event 5W's must be trusted for the destination server to Vet the session

Maximizing the Vetting Process

Mission Critical Session Vetting Form

Client (Initiator) IP A	10.10. SolarWin		Server (Responder) IP B	20.14 avsvmclo	
Directional Priority	5W's Who	What	When	Where	Why
Incoming No					
Incoming Yes	Azure Hosted NOT SolarWinds Owned	80/443 Orion Improvement Program	Anytime 24x7	Boydton VA Microsoft Hosting	OIP FAIL TO VET Not SolarWinds Azure!

URL's *https://3mu76044hgf7shjf.appsync-api.eu-west-1.avsvmcloud.com /swip/upd/Orion.Wireless.xml *https://3mu76044hgf7shjf.appsync-api.us-east-2.avsvmcloud.com /pki/crl/492-ca.crl *https://3mu76044hgf7shjf.appsync-api.us-east-1.avsvmcloud.com/fonts/woff/6047-freefont-ExtraBold.woff2

Internal No			
External No			



Using a sortable, filterable list of session vetting provides fast Vetting of thousands of sessions to discover and exterminate criminals dwelling inside a network

Vetting and Exterminating Entrenched Criminals

Extreme Vetting Discovers Embedded Criminals

Record and log all network communication sessions forever - good, bad, denied, or suspicious malformed session attempts.

Look for suspicious incomplete and partial TCP/IP communications session attempts

Spot check communication attempts on the outside of the Firewall that may persist even after attack firewall changes made to deny entry. Continued attempts may uncover information about the criminal's method of operation MO and their expectation of a hidden Trojan attack vector come to life

Use tools with features that identify the running program executable responsible for spawning each network session. Microsoft's NetMon shows what program initiates each TCP/IP communications session, providing traceability for each session back to the program responsible. Even docile connections to common locations can covertly exfiltrate data. If an attacker left a Trojan called exfilattack.exe or even something less suspiciously named, it uses anonymous SSL encryption to hide the payload from easy examination.

A server owned by your organization encrypted sessions can be decrypted by using your private encryption certificate in analyzer and other tools, allowing secondary analysis and inspection of suspicious encrypted sessions

5

3

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Criminal server encrypted sessions are impossible to decrypt. These sessions use criminally owned private certificates to encrypt the session which you do not have access. Such sessions should be Extreme Vetted with 5 W's for potential criminal ownership or fraudulent behavior. SolarWinds exfiltration was to a Microsoft Server offering false confidence. In that case the private certificate was owned by the criminal not allowing decryption, so not accounting for what information was exfiltrated. It was the DNS Nameserver's own DNS hostname that tipped off criminal ownership.

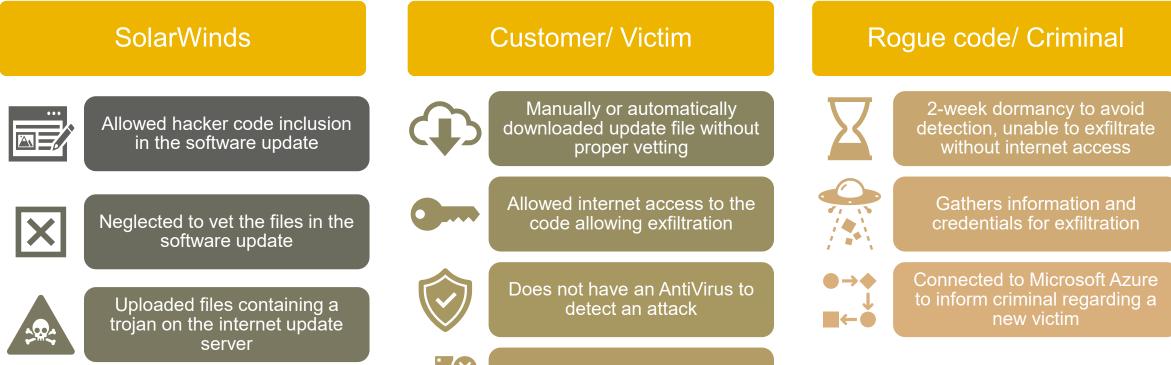
TCP Connection Status Indicators

ID	Ports/Apps	TCP Connection Type	Packet Error	Capture Error	Notes
1	Admin	Good	No	No	Admin Ports 22,23 3389 (other Remote Control)
2	Database	Good	No	No	Database Ports 1433, 1521, 50000,5432, 3306, 6379, 11211
3	Email	Good	No	No	Email Ports 110,995, 25, 587, 465, 143
4	File Access	Good	No	No	Email Ports 110,995, 25, 587, 465, 143
5	EP Mapper	Good	No	No	File Access Ports 111, 1110, 2049, 4045, 139, 445
6	Any	Failed Sync attack wo ack	Yes	No	
7	Any	Failed Sync attack w ack	Yes	No	
8	Any	Failed Connection	No	Maybe	Failed Conns ToClientFlagsAck = false
9	Any	Failed Sync	Yes	No	Ack Attack
10	Any	Succesful with/without data	No	No	
11	Any	Successful with Data	Yes	No	Contains Data = true
12	Any	Successful without Data	No	No	Contains Data = false
13	Any	Suspicious	Yes	No	TCP Flags Ack=true Data = false
14	Any	Unidirectional	No	Yes	Not Bidirectionally Captured
15	Any	Unidirectional	No	Yes	Alternate Path not Captured
16	Any	VN Tagged	No	Yes	Captured Virtual Network Tags
17	Any	802. 1q Tagged	No	Yes	Captured VLAN Tags
18	Any	Ether-channel	No	Yes	Missing Mac Address Channels
19	Any	Full Data Captured	No	Data	Use Snap-Len Limit

Who is **Responsible for** the SolarWinds Breach

Part 7

Infiltration Through System Failures





Failed to vet external domain allowing exfiltration



Allowed the criminal full control causing the development of an Advanced Persistent Threat

Responsible Party Details

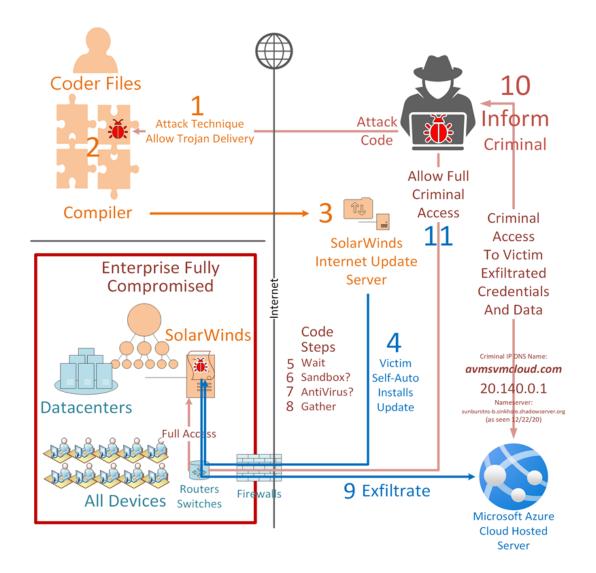
Step	Responsible Party	What Happened	Reason	Impact
1	SolarWinds	Inserted DII code named: SolarWinds. Orion.Core.Businesslayer.dll	Failed to Vet Incoming	Criminals insert Trojan
2	SolarWinds	Dll considered valid compilation object into the update	Failed to Control Critical Files	Compiled DLL signed
3	SolarWinds	Dll is made available for Internet download	Available for Auto update	Update by Customer
4	Customer-Victim	Update push or pull to the SolarWinds Server through Internet access	Vital Server direct on Internet	Updates not vetted on Vital server
5	Criminal	Criminal	Avoid detection mechanisms	Dll Continues
6	Customer-Victim	Code test Internet access for backdoor capabilities sandbox detection	Trojan impotent without Internet Access	Internet access green lights the DLL
0	Admin	Checked for antivirus on host	Avoids AV Detection	Avoids Detection
8	SolarWinds Customer-Victim	Gathers information for exfiltration to awaiting criminals	No Isolation by SolarWinds or customer	Premises Internet and Cloud all compromised
9	Customer-Victim	Internet DNS address avsvmcloud.com making data available to criminals	No limits Direct Internet Server to non-SolarWinds domain.	Exfiltration of Vital Data
10	Customer-Victim	Criminals informed - enduring remote access compromise	Allows Outgoing Access to Bad Server	Places Vital Data on Bad Server
1	Customer-Victim	External criminals are enabled to conduct hands-on attack	Vital Server Direct on Internet	Extends Criminal Access

SolarWinds Orion Breach Steps

Trojan code has built in protection to avoid detection



Infiltration is dependent upon SolarWinds and its customers failing to protect against an external attack by not following fundamental network security best practices



Outcome of the Breach



Users of SolarWinds software are not aware of the landmines placed by the rogue code or subsequent criminal access



Breached companies are ill equipped to find the fundamental issues – desiring only "automatic software"



Bulk session analysis needs to identify any malicious sessions



Criminals can delete log entries of their activities to evade



Network tap and switch span provides a reliable method of recording session traffic

Preventing Data Breach Through Data Travel Limits

Part 8

Data Travel Limits



After the analysis of SolarWinds breach and other software breaches it has been clear a new method of prevention was necessary

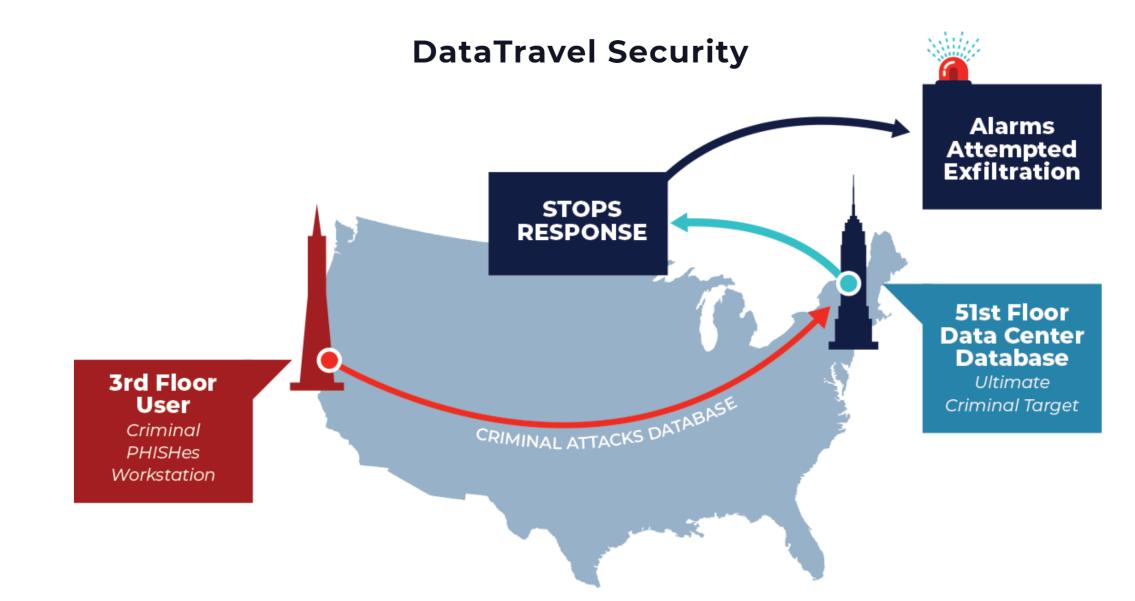


Introducing data travel limits can reduce the threat of malware and phish

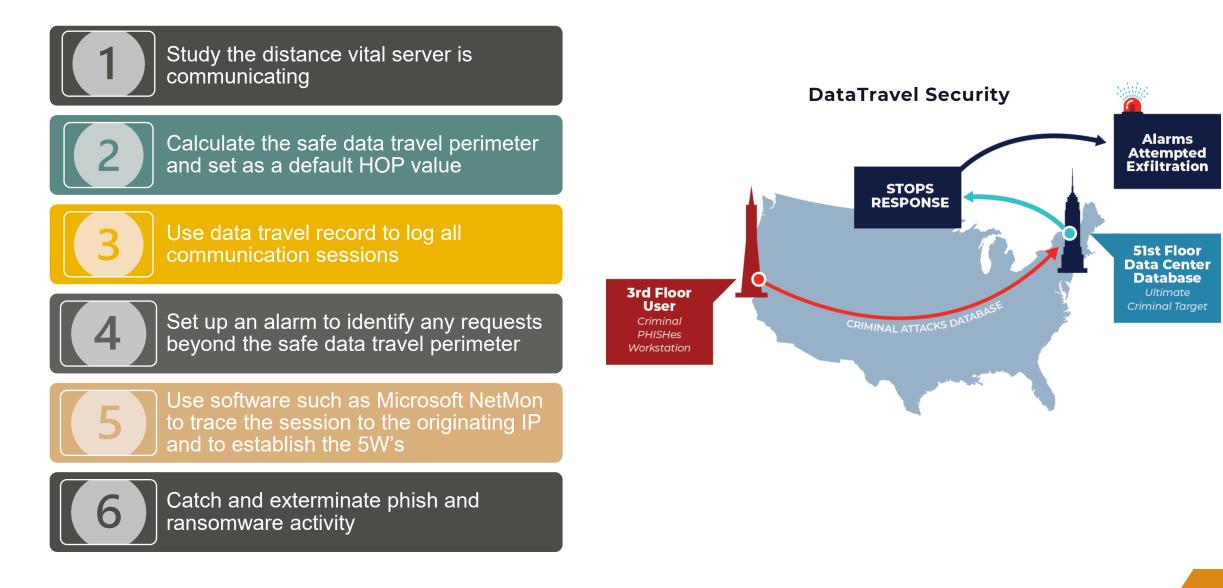


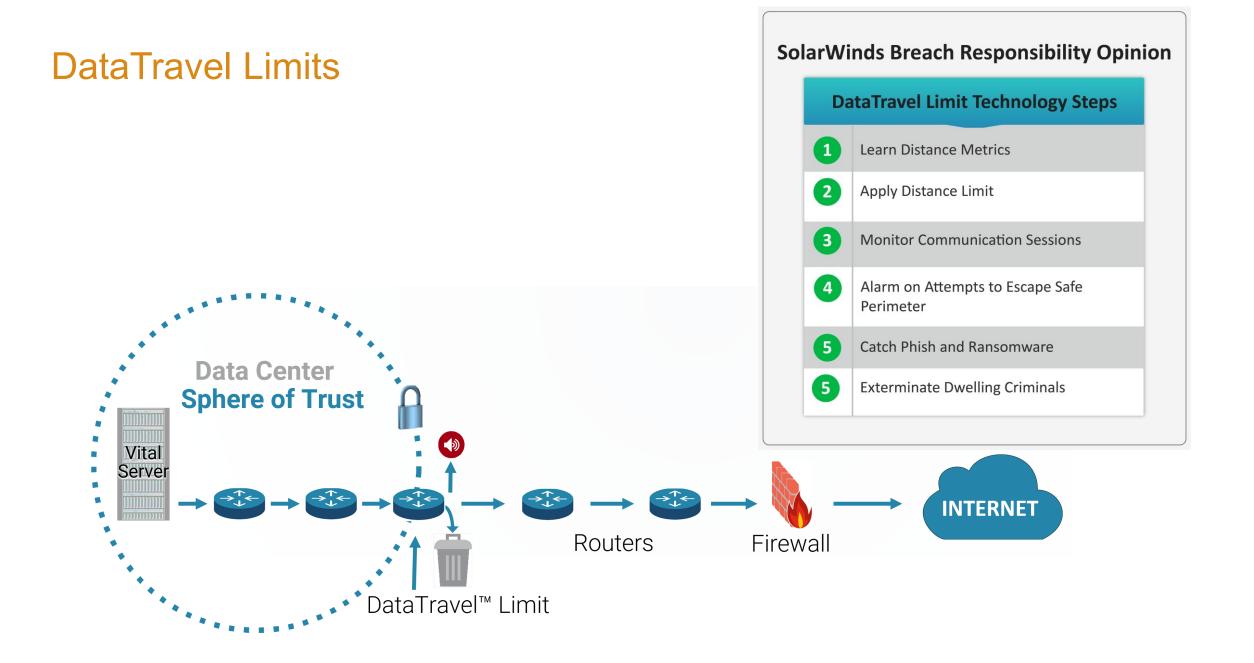
Data travel limits ensure that only adjacent local devices can receive information

DataTravel Catches Phish and Ransomware



Prevention of a Breach Through Data Travel Limits





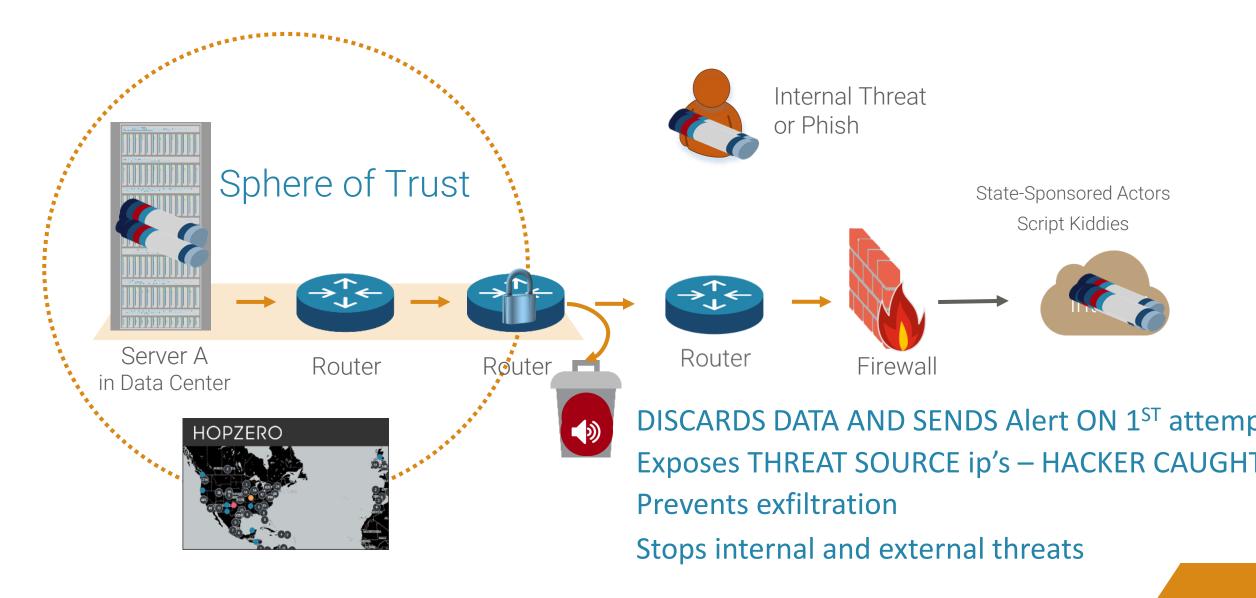
Cogent ... clear, collaborative, insightful powerfully persuasive, balanced, weighty, inclusive



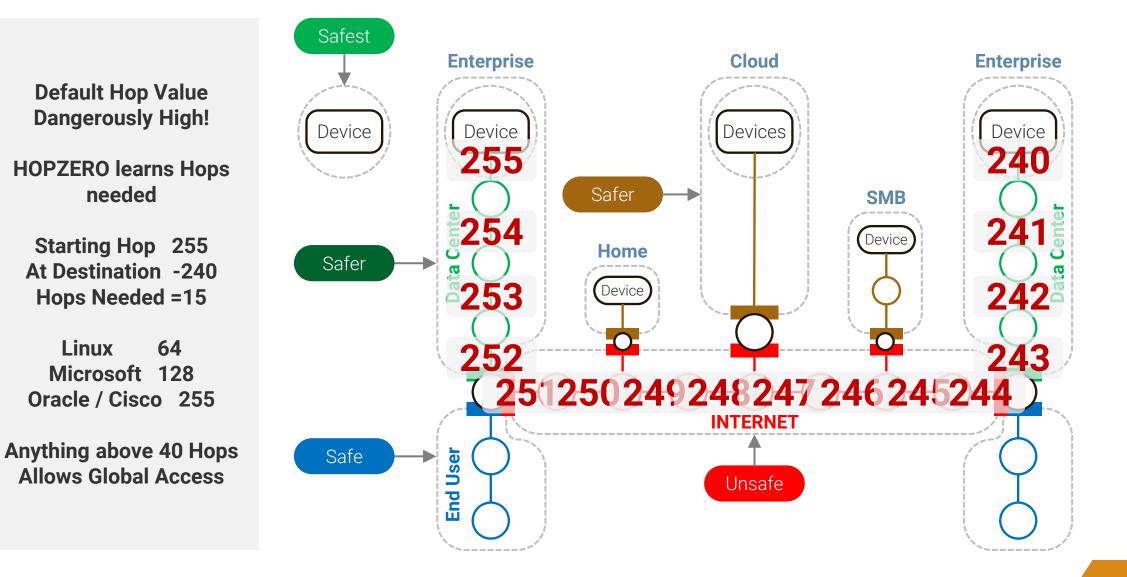
Topics Prof Assn's Conferences SME's Vendors Content Videos LiveStream Collaboration Root Cause Analysis Chat GPT Cybersecurity QUIC Protocol SharkFest - WireShark Betty Dubois ISSA / ISC2 Leadership Podcasts



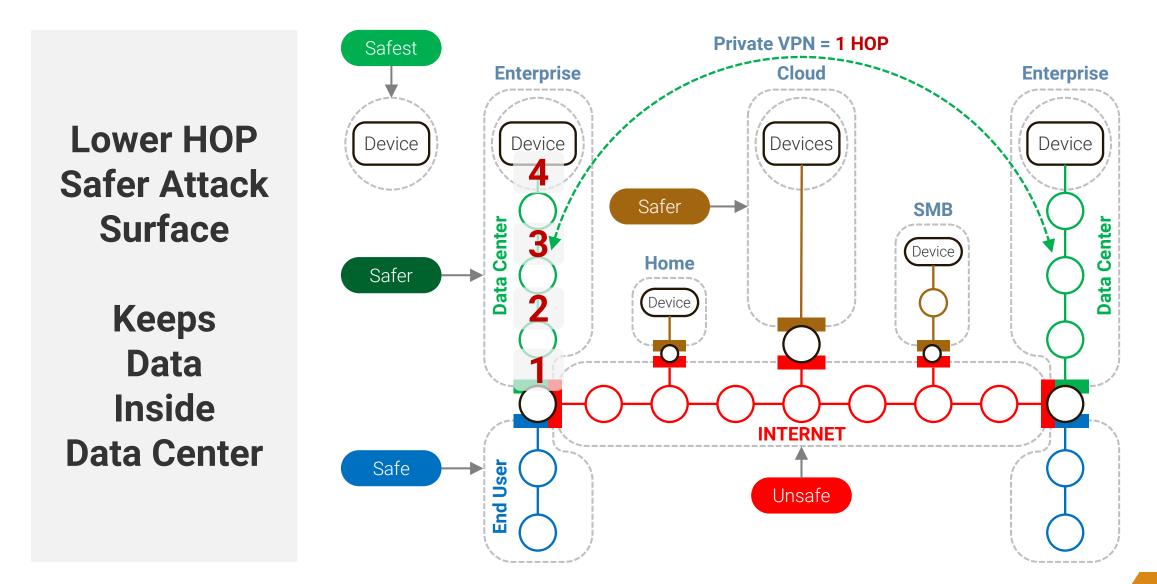
Control: Protect data – catch phish, stop ransomware



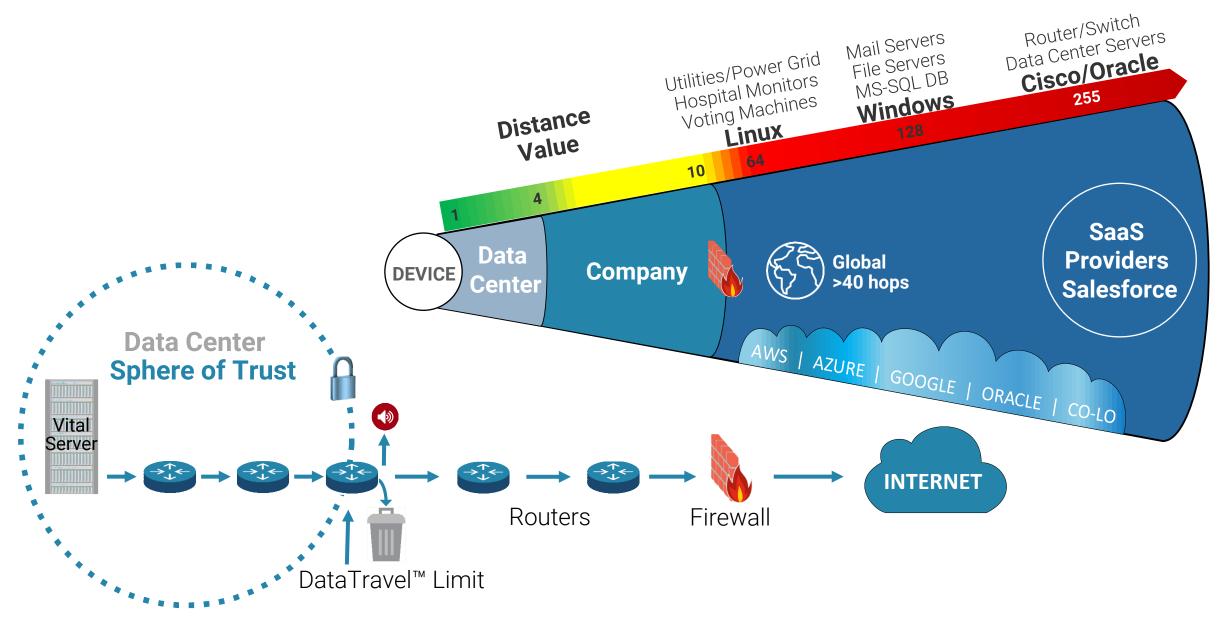
Global Attack Surface



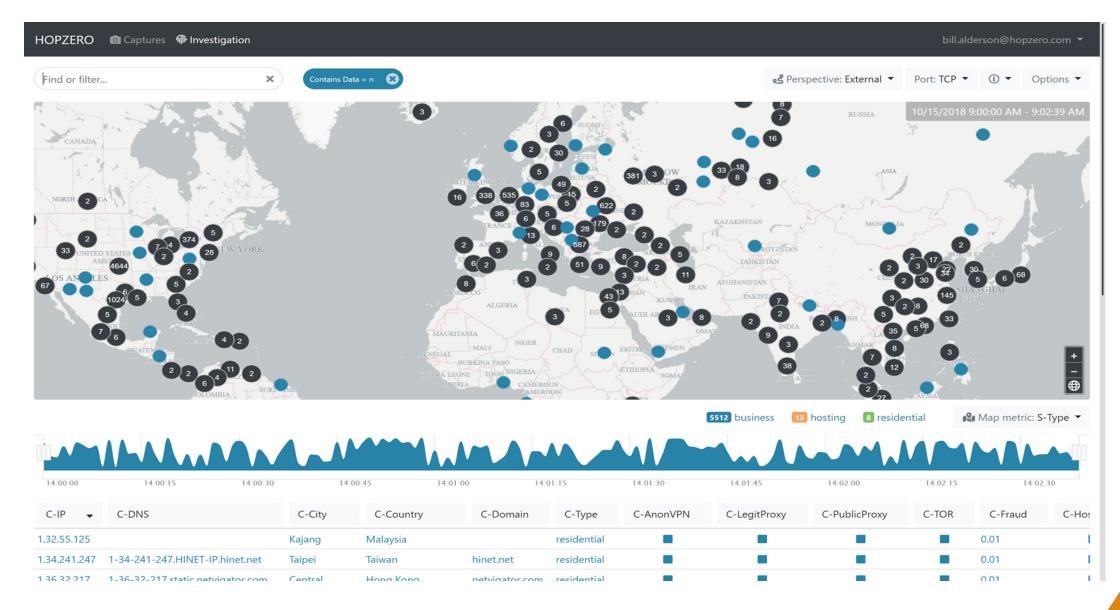
Attack Surface Exposure

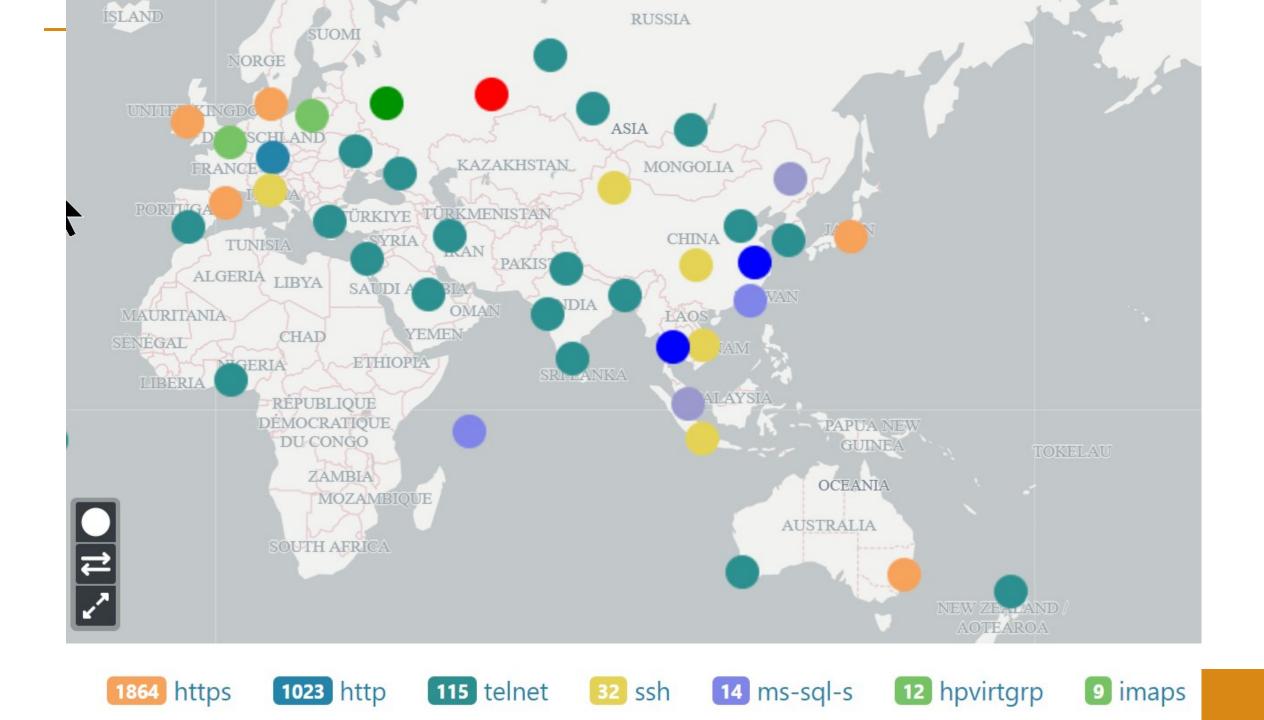


DataTravel[™] PATENTED SECURITY



DataTravel[™] Audit Interactive Map





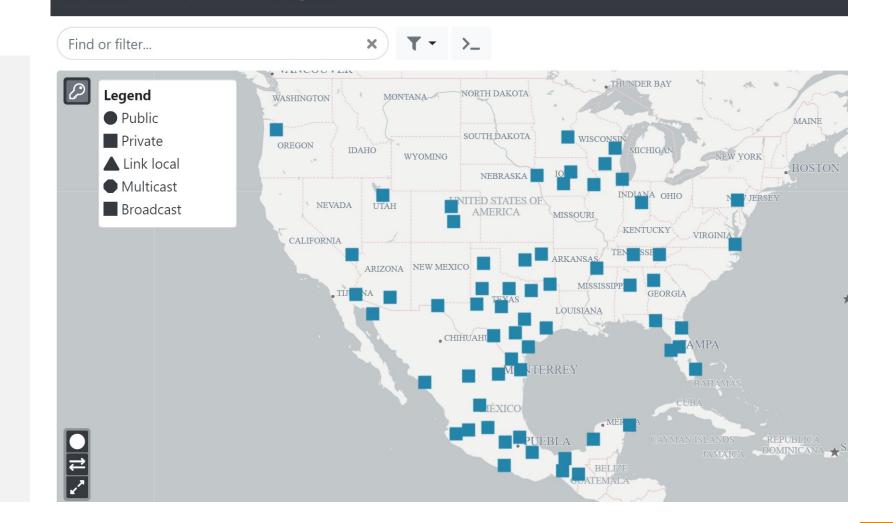
RFC 1918 Internal private address mapping

HOPZERO

Captures M Investigation

Corporations have thousands of Internal IP addressed devices at thousands of locations, offices, and retail stores.

The HOPZERO system provides detailed mapping of addresses and filters to see communication session peers.



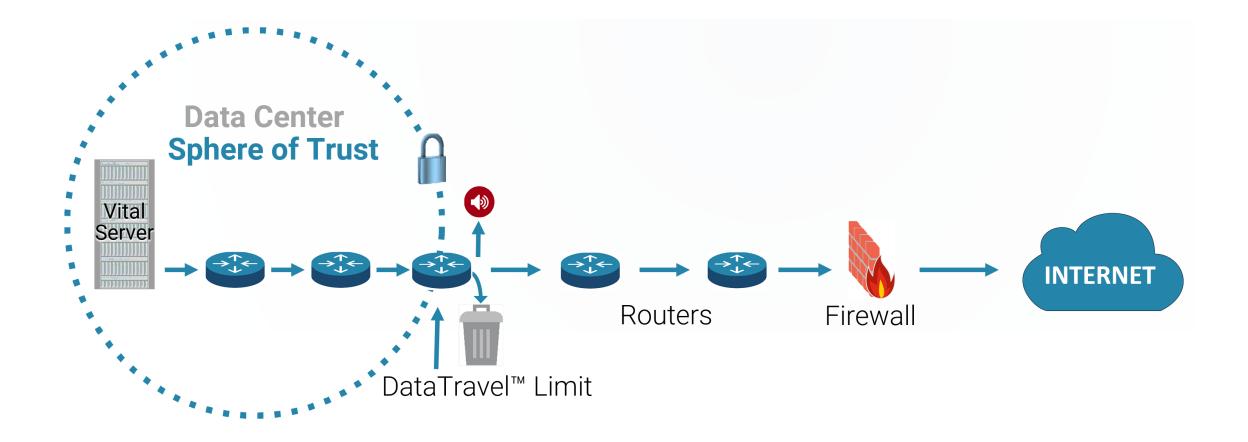
Vulnerability security research at each click

↔ Session peer		×		and and	·270000 1	/4/2019 11:47:45	am - 4:37:35 pm
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S-AS	3549	-	. ALONYA	1	1		**
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S-Type:	Business		ALE	20	KRALK	HRA	UN .
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Sessions: RTT; C-IP; C-DNS; C-Fraud: Low Hops;	0 25 1 0 85:15:5:28 85:15:5:28:shatelar 45:25 12	Appl	. Angel	c-Country		-0-	metric: S-Type • Policy Score
RTT: C-IP: C-DNS: C-Fraud: Low Hops: High Hops:	0 25 1 0 83.15.5.28 85-15-5-28.90atebr 45.25 12 12 12	App I	Port C-City	C-Country	Business Hop Policy	Ra Map r Policy Limit	Policy Score
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Description	Value
Client City	Tehran
Client Country	Iran
Location Type	Residential
Data	Yes
App Name	smtp
App Port	25
Client Risk Score	45.25
Client IP Address	85.15.5.28
Client DNS	85-15-5-28.shatel.ir
Low Hops	12
High Hops	12

Policy	Value
Hop Policy	Block
Policy Score	20
High Hops	12

Data Center Sphere of Trust



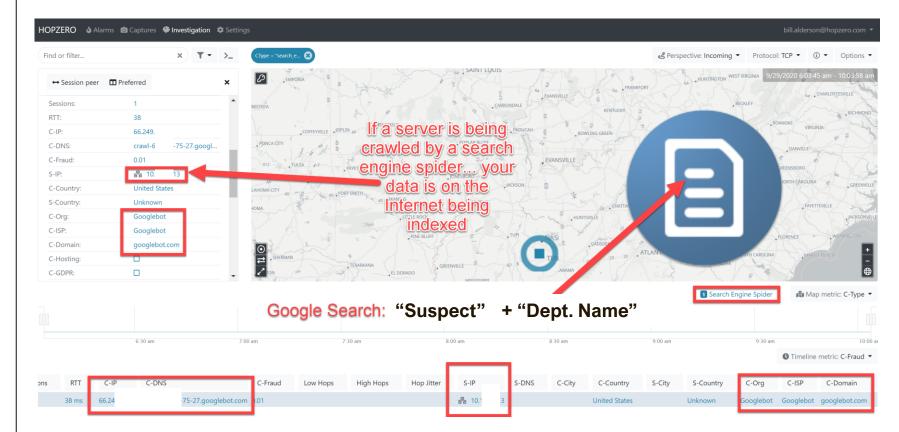


If a Search Engine is connecting to your servers, it is indexing the data so it can offer it up in the search results.

When this happens reporting is required at some level.

Data must be expunged from Google, Bing, Yahoo

One click shows what Search Engines are indexing your server/s



Incoming Perspective

Show data coming from around the world visually to comprehend the risk rapidly.

When a device can connect to inside devices it can crack passwords for months and can cause a denial of service on internal devices and across network and firewall infrastructure.



Session connection recording

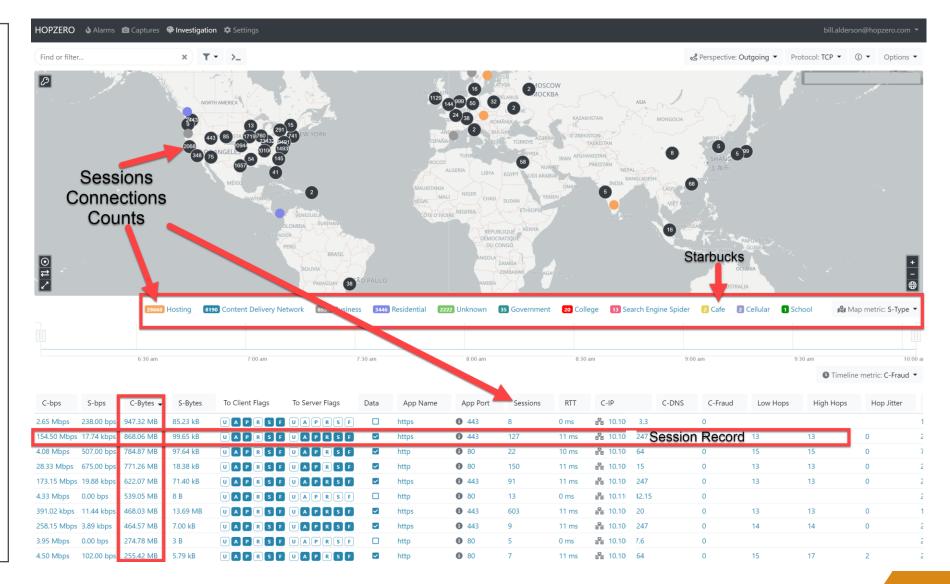
Powerful Sensory Views

A "picture" is worth a thousand logs. You can't see most system logs, nor correlate information. Log analysis requires expensive experts and mostly manual efforts

Visualizations of:

- Location
- Server Types
- Protocol Apps
- Performance RTT
- Throughput
- Latency

Rapid understanding of complex data security



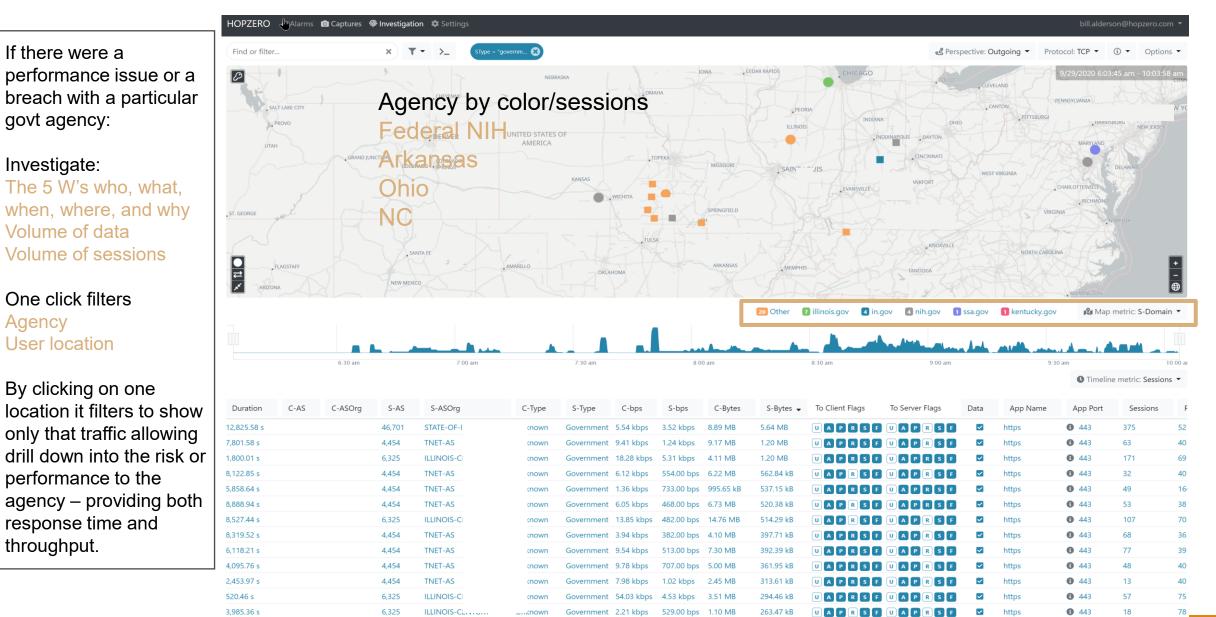
Government customer traffic

6,325

https://portal.hopzero.com/captures

ILLINOIS-CENTURY

Unknown



Government 3.35 kbps

508.00 bps 1.19 MB

179.82 kB

UAP

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https

AP

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57

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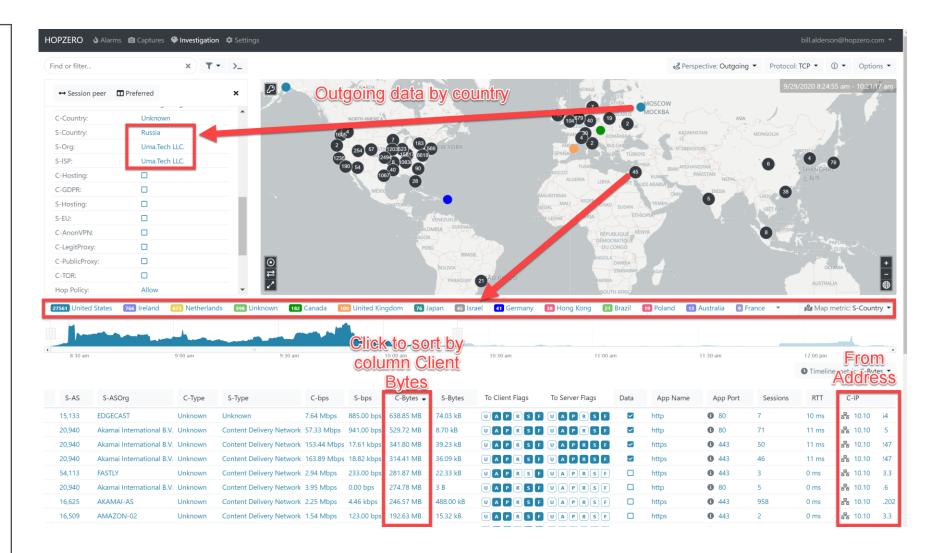
6 443

outgoing perspective by country

See data being sent by outbound connections around the world to comprehend the exfiltration data risk using powerful human vision that hidden text logs don't illustrate.

Sort by Data Volume or any other column.

Outgoing data is hard to control, as users are free to connect to any site. This is often controlled by egress firewall rules to stop exfiltration for sensitive Apps like SQL databases and File Services.



Suspect internal repeated requests

Internal devices

- Misconfigured
- Misbehaving
- Infected
- Malicious
- Compromised

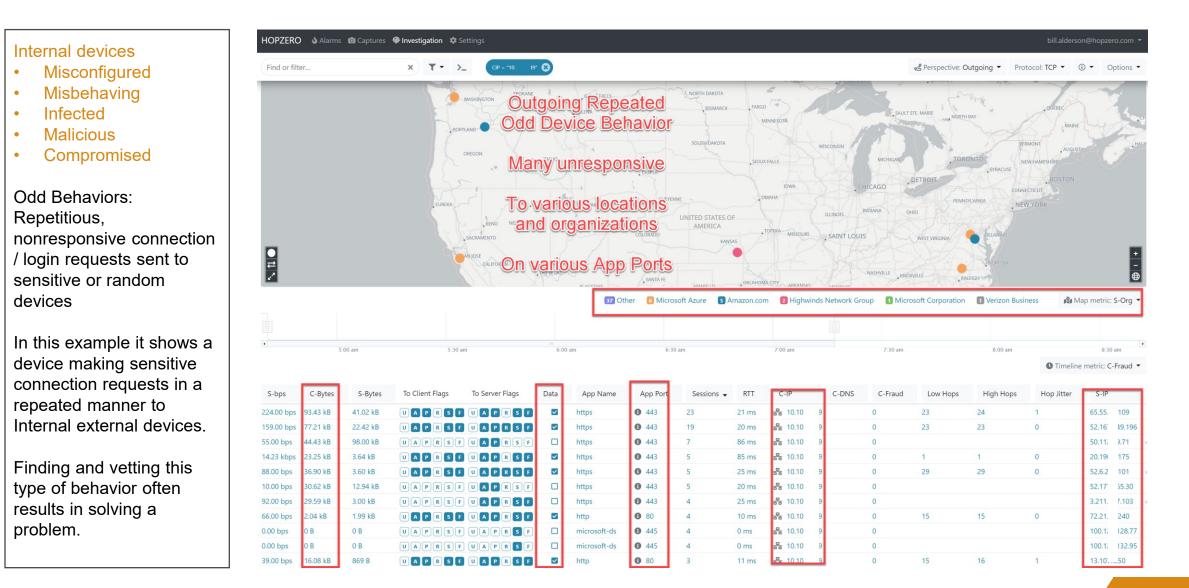
Odd Behaviors: Repetitious, nonresponsive connection / login requests sent to sensitive or random devices

In this example it shows a device making sensitive connection requests in a repeated manner to internal devices.

Finding and vetting this type of behavior often results in solving a problem.

	arms 🔯 Captures 🐐	linvestigat	aon 🤑 Settings													bill.alderson@h	opzero.com
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011~									337								+ - +
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			epmap	0 135	8	0 ms	据 10.10	49				몲 17	.10.5		35.95	-86.83	
			epmap	1 35	8	0 ms	낢 10.10	49				몲 17	.10.6	3	85.95	-86.83	
			epmap	135	8	0 ms	锯 10.10	49				据 19	8.4.28	3	35.95	-86.83	
			epmap	135	8	0 ms	몲 10.10	49				居 19	8.254.56	3	35.95	-86.83	
			epmap	1 35	7	0 ms	몲 10.10	49				몲 17	.10.3	3	35.95	-86.83	
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Suspect outgoing external repeated requests



2nd Suspect outgoing external repeated requests

Internal devices	HOPZERO	🜢 Alarms 🖸	Captures 6	ቅ Investigatic	on 🌣	Settings							
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Infected													
Malicious												_	
Compromised	App Port	Sessions	RTT	C-IP		C-DNS C-Fraud	Low Hops	High Hops	Hop Jitter	S-IP		S-DNS	
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· · · · · · · · · · · · · · · · · · ·	1 445	4	0 ms	뭄 10.1	2	0				99.84	5	server-99-i	
Repetitious,	1 445	4	0 ms	품 10.1	2	0				99.84	9	server-99-i	
nonresponsive connection	445	4	0 ms	몲 10.1	2	0				99.84	16	server-99-i	
/ login requests sent to	445	2	0 ms	몹 10.1	9	0				100.1	9.93		
sensitive or random	1 445	2	0 ms	묾 10.1	9	0				100.1	9.127		
	445	2	0 ms	몲 10.1	9	0				100.1).130		
devices	445	1	0 ms	몲 10.1	9	0				100.1	1.22		
	445	2	0 ms	몲 10.1	9	-				100.1	3.34		
In this example it shows a	445	2	0 ms	뭄 10.1	9	0				100.1	3.103		
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j j	445445	2	0 ms	몲 10.1 몲 10.1	9	000000	are repe			100.1	4.7 5.57		
connection requests in a	1 445	2	0 ms	퓲 10.1 몲 10.1	9					100.1 100.1	7.35		
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Internal external devices.	0 445	2	0 ms	몸 10.1	9	sen	sitive Fi	le Servi	ces	100.1	3.59		
	6 445	2	0 ms	물 10.1 몸 10.1	9	exter	nally on	the Int	ernet	100.1	9.16		
Finding and vetting this	6 445	2	0 ms	물 10.1	9	0	itally off			100.1	9.247		
	1 445	2	0 ms	뭄 10.1	9	0				100.1).78		
type of behavior often	1 445	2	0 ms	몲 10.1	9	0				100.1).165		
results in solving a	1 445	2	0 ms	몲 10.1	9	0				100.1).239		
problem.	1 445	2	0 ms	뭄 10.1	9	0				100.1	1.121		
	6 445	2	0 ms	몲 10.1	9	0				100.1	2.23		
	1 445	2	0 ms	据 10.1	9	0				100.1	2.92		

High volume of data retrieved from internet devices

HOPZERO	🕽 Alarms 🔯 Captures 🖓 Investigation 🂠 Se	ettings															bill.ald	derson@hopze	ero.com 🝷
Find or filter		×	▼ - >_	SBytes >1000 o	r C 😢										ومع Pers	pective: Incoming	Protocol: TCP 🔻	(j) • (Options 👻
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4.18 GB	U A P R S F U A P R S F		http	80	25	1.76 s	14	5.188 vmi33	3		45			윰 192	77	Nuremberg	Germany		Unknown
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1.03 kB			http	8 0	5	213 ms	11	.54			45			물 192	11		China		Unknown
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SSH sessions to internet devices outside vpn

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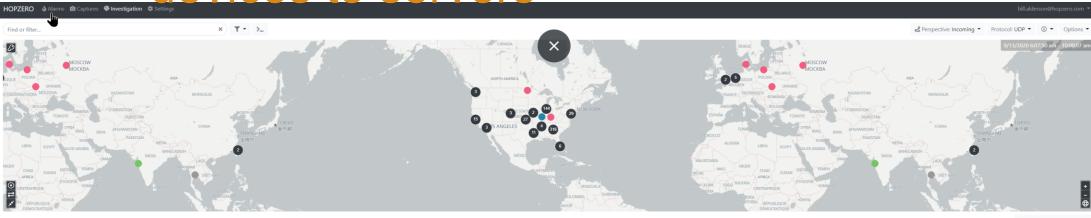
Thousands of incoming sessions passing through firewall

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Incoming suspicious sessions from internet devices to servers

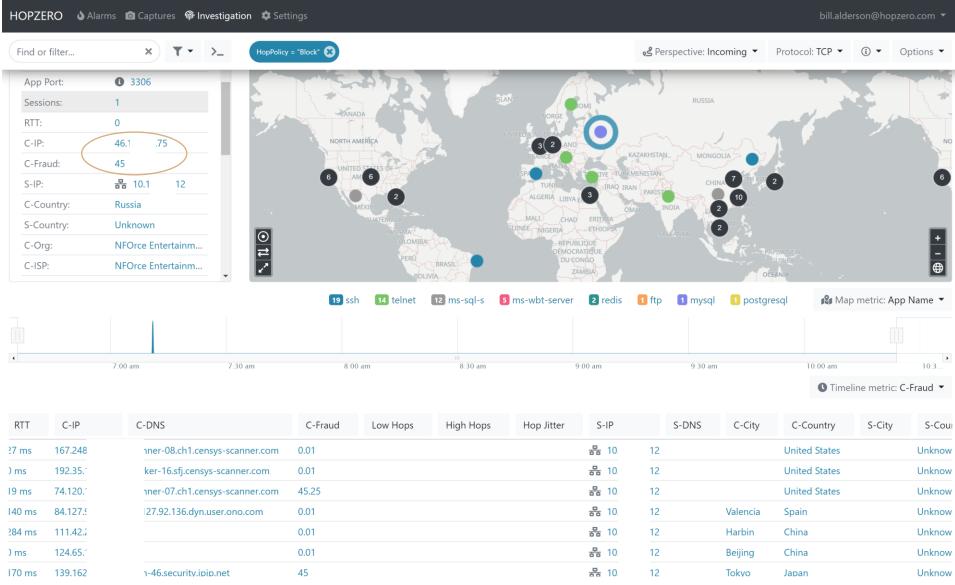


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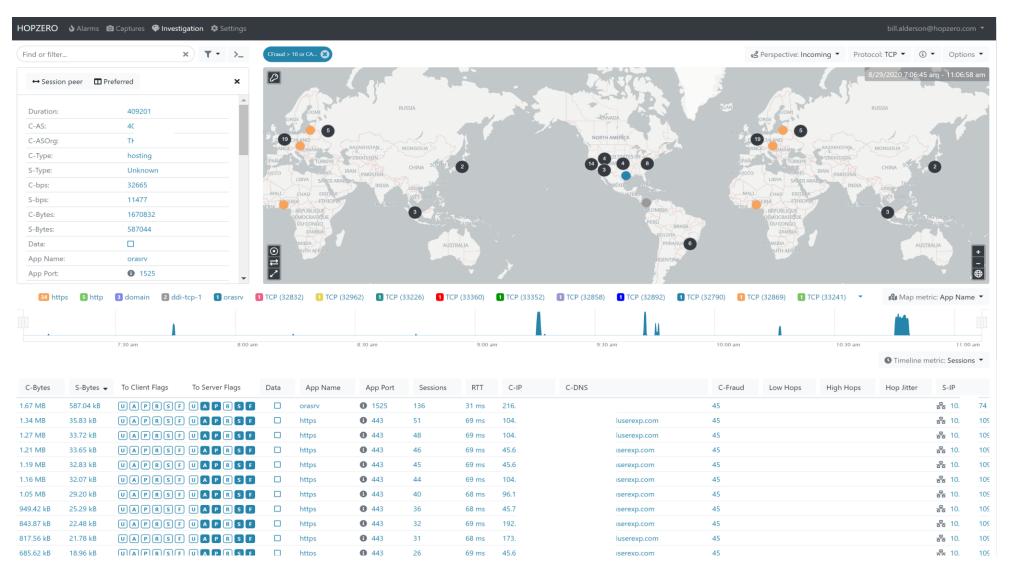
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399.02 s	7,922	COMCAST-7922	Business	56.00 bps	28.00 bps	2.80 kB	1.40 kB	~	openvpn	1194	28	74	04	74	comcastbusiness.net	0.01	10	10	0	B 10.	59	Memphis	United States	undefined	Comcast Business
2,210.72 s	62,536		Business	30.00 bps	5.00 bps	8.40 kB	1.40 kB	~	openvpn	0 1194	28	19	07			0.01	10	10	0	음 10.	59	Shreveport	United States	undefined	New-tech Computer Sys
5,793.88 s	62,536		Business	12.00 bps	2.00 bps	8.40 kB	1.40 kB	~	openvpn	0 1194	28	19	38			0.01	10	10	0	器 10.	59	Bossier City	United States	undefined	New-tech Computer Sys
4,000.19 s	62,536		Business	17.00 bps	3.00 bps	8.40 kB	1.40 kB	×	openvpn	1 194	28	19	09			0.01	10	10	0	🚡 10.	59	Shreveport	United States	undefined	New-tech Computer Sys
1.40 s			Unknown	0.00 bps	1.51 Mbps	0 B	264.00 kB	×	domain	0 53	16	19	4			0				음 10.	D		Unknown	undefined	
220 ms	701	UUNET	Business	0.00 bps	38.69 kbps	0 B	1.06 kB	>	ntp	0 123	14	72	3	sta	erizon.net	0.01				a 10.	1.100	West Warwi	k United States	undefined	Verizon Fios Business
196.05 s	15,169	GOOGLE	Business	192.00 bps	123.00 bps	4.70 kB	3.02 kB	×	ntp	0 123	14	21)	tin		0.01	2	28	26	a 10.	1.6	Alameda	United States	undefined	Google
196.05 s	15,169	GOOGLE	Business	192.00 bps	123.00 bps	4.70 kB	3.02 kB	×	ntp	0 123	14	21	4	tin		0.01	2	28	26	물 10.	1.6	Alameda	United States	undefined	Google
196.10 s	15,169	GOOGLE	Business	192.00 bps	105.00 bps	4.70 kB	2.58 kB	~	ntp	0 123	14	21	3	tin		0.01	2	5	3	<u>-</u> 10.	1.6	Alameda	United States	undefined	Google
196.10 s	15,169	GOOGLE	Business	192.00 bps	196.00 bps	4.70 kB	4.82 kB	~	ntp	0 123	14	21)	tin		0.01	10	32	22	10 .		Alameda	United States	undefined	Google
200.07 s	15,169	GOOGLE	Business	188.00 bps	157.00 bps	4.70 kB	3.92 kB	~	ntp	123	14	21	4	tin		0.01	10	32	22	0 10.		Alameda	United States	undefined	Google
196.17 s	15,169	GOOGLE	Business	192.00 bps	160.00 bps	4.70 kB	3.92 kB	~	ntp	0 123	14	21	3	tin		0.01	10	10	0	B 10.		Alameda	United States	undefined	Google
200.08 s	15,169	GOOGLE	Business	188.00 bps	157.00 bps	4.70 kB	3.92 kB	v	ntp	123	14	21	12	tin		0.01	10	32	22	0 10.		Alameda	United States	undefined	Google
257 ms	13,649	ASN-VINS	Residential	0.00 bps	38.35 kbps	0 B	1.23 kB	~	ntp	0 123	14	21	.20			0.01				a 10.	3		United States	undefined	Flexential
430 ms	8,075	MICROSOFT-CORP-MSN-AS-BLOCK	Hosting	0.00 bps	26.05 kbps	0 B	1.40 kB	v	ntp	0 123	14	13.	72			22.5				a 10.	141	Des Moines	United States	undefined	Microsoft Corporation
0 ms	10,796	TWC-10796-MIDWEST	Business	0.00 bps	0.00 bps	0 B	784 B	~	ntp	0 123	14	24	118	rrc	r.com	0.01	1	1	0	- - - - - - - - - - - - - - - - - - -		Hanover	United States	undefined	Spectrum Business

Incoming sessions passing firewall from high fraud intl. internet scanners

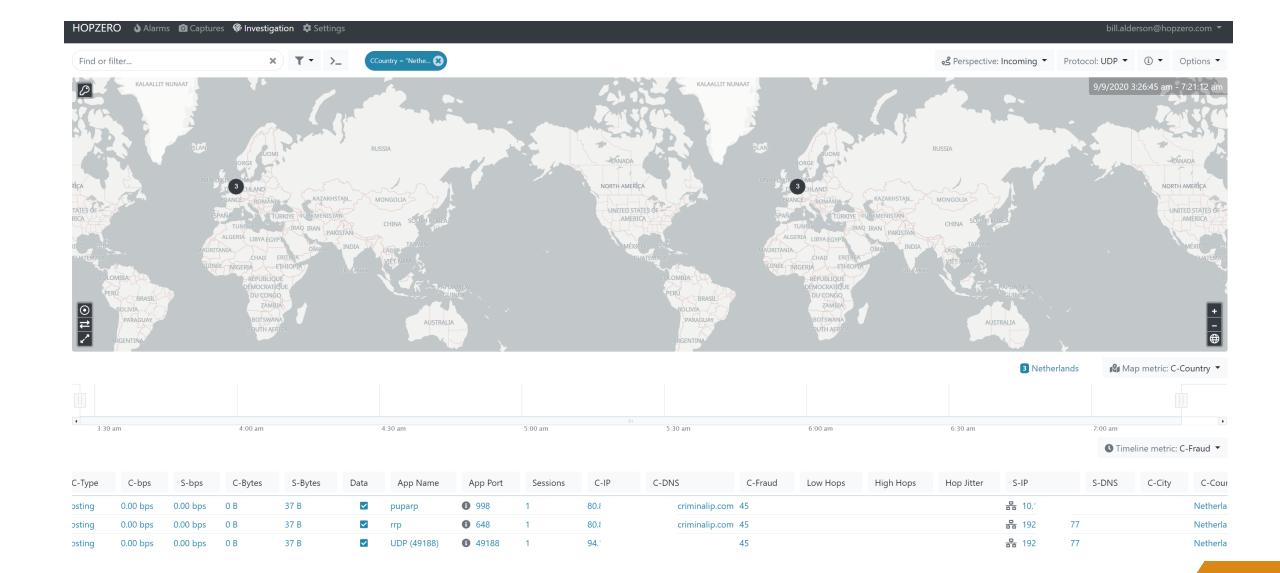


Incoming sessions with data from 45 fraud score sources



Incoming self identifying as criminal "attempts"

-0



2nd Incoming self identifying as criminal "attempts"

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